

## FFT - Friends and Family Test Results

Every month we evaluate patient feedback from the FFT's surveys.  
Below you can see the summary of results.

### Month - May 2024

Extremely likely (Very good)	8
Likely (Good)	8
Neither likely or unlikely	1
Unlikely (Poor)	0
Extremely unlikely (Very poor)	0
Don't know	0
<b>TOTAL</b>	<b>17</b>

### Patients Comments from FFT's:

**Patient 1:** First time having smear, nurse made me feel so comfortable and reassured me, so glad it was her compassionate nurse end room didn't get her name tell nurse.

**Patient 2:** Excellent service.

**Patient 3:** Keep it up!!

**Patient 4:** Brilliant nurse, Raheela always helps and listens 10 stars.

**Patient 5:** Overall satisfied all OK right now.

**Patient 6:** The appointment time is good, but this depends on the situation the individual patient is in.

**Patient 7:** All staff members are reliable.

**Patient 8:** Please understand what the patient requires.